



CUSTOMER SUCCESS STORY



Wizz Air Adopts Fox to Implement EBT and Enhance Training Operations

Challenges

To implement EBT, obtain efficient learning and evaluation management, and unify their training and learning systems

Solution

Fox centralizes and digitizes training and learning operations, and facilitates EBT processes

Benefits

Streamlined processes and lower costs, improved efficiency and enhanced compliance

ABOUT

Wizz Air is Europe's fastest growing airline, with a head office in Budapest and 42 bases across Europe. Their fleet of over 130 aircraft flies to over 170 destinations in 47 countries.

In 2021 they expanded into the UAE with their newest subsidiary, Wizz Air Abu Dhabi.

CHALLENGES

Their challenges comprised:

- To support the implementation of Evidence Based Training (EBT) and enable smooth operations during the transition period
- To implement a comprehensive learning system
- To integrate with the various systems and components
- To improve the efficiency of their training administration
- To obtain a single, unified view of pilot and cabin crew qualifications and utilize digital testing methods
- To contribute to Wizz Air's expansion plans, with a solution capable of handling a complex, multi-AOC environment under the oversight of various authorities
- To effectively process big data
- To support standardization of processes within Wizz Air's own ATO that provides a complete picture of crews' training path and performance, ensuring that the highest standards are attained and maintained



"Fox's centralization and automation of our training operations has enabled us to consolidate our training efforts. Our training staff is now better able to focus on effective learning and compliance."

Captain Gabor Gyorgy / Crew Training Manager / Wizz Air

SOLUTION

Fox was implemented at Wizz Air's Crew Training.

The Fox TMS:

- Facilitates the introduction of EBT and ensures continuity of training operations during the transition period
- Manages all users, roles and permissions
- Centralizes and standardizes qualifications for instructors and crews
- Fox's Grading iPad app enables evaluation in offline mode

The Fox LMS:

- Centralizes and streamlines learning management
- Administers content including courseware, feedback forms and testing results

BENEFITS

Implementing Fox has provided Wizz Air with the following benefits:

- Enhanced operational monitoring, decision-making and control with optimized processes
- Lower costs due to reduced administration tasks and more efficient training and learning management
- Enhanced compliance with regulatory requirements
- Improved identification of trends in training performance (trainee history and trainers) and their ability to find outliers
- Centralization and digitization of grading and evaluation enables straightforward comparisons of individual and peer performance

FUTURE PLANS

Wizz Air expects to expand their use of Fox Analytics.



Discover how to increase training capacity with efficient management of training operations



About Britannica Knowledge Systems

Britannica Knowledge Systems offers a comprehensive training management solution that enables workforce readiness for organizations operating in mission-critical and high-consequence environments. Fox, its innovative, web-based training management system, optimizes complex scheduling and resource management, and improves effectiveness throughout the complete lifecycle of learning and qualification management. Fox enables organizations from civil aviation, the military, security forces, healthcare, essential financial systems, and many others, to increase operational efficiency, achieve compliance and standardization, and scale to assure optimal proficiency and readiness.

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