



CUSTOMER SUCCESS STORY



ATR Customer Success Story

Challenges

How to achieve greater efficiency and throughput for their courses

Solution

ATR implemented Fox to automate and centralize scheduling, grading and recordkeeping

Benefits

Improved compliance, efficient process and enhanced oversight

ABOUT

ATR is a joint partnership between two major European aeronautics players, Airbus and Leonardo. The company's headquarters are located in Blagnac, in the southwest of France. ATR has sold over 1,700 aircraft, which equip the fleets of some 200 airlines in nearly 100 countries.

With an international network of training centers and full-flight simulators located in Toulouse, Paris, Miami and Singapore, ATR trains thousands of aviation professionals every year. ATR Training Centers are certified by the European Aviation Safety Agency (EASA) and other relevant authorities. These centers provide the highest training standards for flight crews, maintenance and flight operations professionals, as well as comprehensive operations support and Training Tools Solutions.

"Thanks to Fox, we now have a unique and centralized database with worldwide access, where everybody speaks the same language. There are no more human mistakes or conflicts with different software. This worldwide training management access, control and coordination reinforces ATR's capacity to quickly support global training demand."

Anthony Leblon, ATR's Training Tools Manager

CHALLENGES

Their main challenges comprised:

- How to efficiently manage courses and scheduling for ATR operators
- How to achieve greater efficiency and throughput for their courses across all global training centers
- How to consolidate training systems that manage pilot and maintenance crew training



SOLUTION

Fox was installed on premises in 2015 with DXC Technology's implementation services, to unify training management of ATRs training centers in Toulouse, Paris, Singapore and later, Miami, offering the following functionality:

- Centralized, standardized management of all training data and operations
- Automated training scheduling and resource management
- Efficient performance and grading management with evaluation tools, a test generator and feedback mechanisms to drive performance and achievement
- Recordkeeping for all trainees and instructors including qualifications, accurate electronic test and performance result information
- Smooth integration with existing systems for record sharing and management

BENEFITS

Implementing Fox has provided ATR with the following benefits:

- Compliance with multiple qualification requirements, including EASA and FAA regulations
- Effective management of training and curriculums enables definition of accurately defined job tasks and skills for training
- Continuous instructor qualification management through advanced tools and notifications improves the communication and workflow between managers, administrators, schedulers, instructors and trainees
- Efficient processes enable improved development and usage of curriculum and training materials
- ATR benefits from greater management oversight and control with Fox's personalized analytical dashboards, notifications and powerful report generator
- ATR now uses Fox independently (post onboarding and training) to manage scheduling, grading, recordkeeping, and qualifications

FUTURE PLANS

ATR is currently considering a move from their on-premises deployment to a Cloud model, to enable unified management and streamlined communications between all global training centers.

About BKS

Britannica Knowledge Systems provides a comprehensive integrated training and readiness management solution for civil aviation, defense, security forces and corporate training management. The flagship product, Fox, is an innovative web-based training management system that optimizes the training, scheduling and operational readiness of complex global training organizations. Fox oversees the use of costly resources, simplifies complex scheduling tasks, and manages the complete lifecycle of qualification training.

www.britannica-ks.com

